

PENGENDALIAN PERTIKAIAN PERUSAHAAN SEKSYEN 8 2014-2018

TRADE DISPUTE DEALT 2014-2018

PERKARA PARTICULARS		2014	2015	2016	2017	2018
Dilaporkan/ <i>Reported</i>	Bil./No.	9	23	33	23	14
Dikendalikan/ <i>Dealt</i>	Bil./No.	10	28	34	29	18
Diselesaikan/ <i>Resolved</i>	Bil./No.	5	27	28	25	14
	Peratus Selesai (%)/ <i>Percentage (%)</i>	50	96	82	86	78
Baki Kes/ <i>Balance</i>	Bil./No.	5	1	6	4	4

CARA PENYELESAIAN METHOD OF SETTLEMENT		2014	2015	2016	2017	2018
i) Diselesaikan Melalui Rundingan Damai/ <i>Resolved Through Conciliation</i>	Bil./No.	3	18	17	20	9
ii) Dirujuk Ke Mahkamah Perusahaan/ <i>Referred To Industrial Court</i>	Bil./No.	1	9	10	5	5
iii) Tidak Dirujuk Ke Mahkamah Perusahaan/ <i>Not Referred To Industrial Court</i>	Bil./No.	1	0	1	0	0
Jumlah/ <i>Total</i>		5	27	28	25	14

Nota: Pengendalian kes pertikaian perusahaan melibatkan Seksyen 8 APP 1967

Note: Trade dispute cases involve by Section 8 APP 1967

Sumber : Jabatan Perhubungan Perusahaan Malaysia

Source: Industrial Relations Department

PERTIKAIAN PERUSAHAAN MENGIKUT INDUSTRI (MSIC 2008), 2018

TRADE DISPUTE BY INDUSTRY (MSIC 2008), 2018

INDUSTRI <i>INDUSTRY</i>	BILANGAN KES <i>NUMBER OF CASES</i>		PEKERJA TERLIBAT <i>WORKERS INVOLVED</i>	
		2018		2018
Pertanian, Perhutanan dan Perikanan/ <i>Agriculture, Forestry and Fishing</i>		0		0
Perlombongan dan pengkuarian/ <i>Mining and Quarrying</i>		0		0
Pembuatan/ <i>Manufacturing</i>		4		253
Bekalan Elektrik, Gas, Wap dan Pendingin Udara/ <i>Electricity, Gas, Steam and Air Conditioning Supply</i>		4		3,692
Bekalan Air, Pembentungan, Pengurusan Sisa dan Aktiviti Pemulihan/ <i>Water Supply, Sewerage, Waste Management and Remediation Activities</i>		2		25
Pembinaan/ <i>Construction</i>		0		0
Perdagangan Borong dan Runcit, Pembaikan Kenderaan Bermotor dan Motosikal/ <i>Wholesale and Retail Trade; Repair of Motor Vehicles and Motorcycles</i>		0		0
Pengangkutan dan Penyimpanan/ <i>Transportation and Storage</i>		1		1
Penginapan dan Aktiviti Perkhidmatan Makanan dan Minuman/ <i>Accommodation and Food Service Activities</i>		0		0
Maklumat dan Komunikasi/ <i>Information and Communication</i>		0		0
Aktiviti Kewangan dan Insurans/ Takaful/ <i>Financial and Insurance/ Takaful Activities</i>		0		0
Aktiviti Hartanah/ <i>Real Estate Activities</i>		0		0
Aktiviti Profesional, Saintifik dan Teknikal/ <i>Professional, Scientific and Technical Activities</i>		0		0
Aktiviti Pentadbiran dan Khidmat Sokongan/ <i>Administrative and Support Service Activities</i>		0		0
Pentadbiran Awam dan Pertahanan; Aktiviti Keselamatan Sosial Wajib/ <i>Public Administration and Defence; Compulsory Social Security</i>		1		1
Pendidikan/ <i>Education</i>		1		1
Aktiviti Kesihatan Kemanusiaan dan Kerja Sosial/ <i>Human Health and Social Work Activities</i>		0		0
Kesenian, Hiburan dan Rekreasi/ <i>Arts, Entertainment and Recreation</i>		1		1
Aktiviti Perkhidmatan Lain/ <i>Other Service Activities</i>		0		0

Aktiviti Isi rumah sebagai Majikan; Aktiviti mengeluarkan Barangan dan Perkhidmatan Yang Tidak Dapat Dibezakan Oleh Isi rumah untuk kegunaan sendiri/ <i>Activities of Households as Employers; Undifferentiated Goods-And Services-producing Activities of Households for own Use</i>		0		0
Aktiviti Badan dan Pertubuhan Luar Wilayah/ <i>Activities of Exterritorial Organisations and Bodies</i>		0		0
Jumlah/ <i>Total</i>		14		3,974

Nota / Note :

1. Pengendalian kes pertikaian perusahaan melibatkan Seksyen 8 APP 1967

1. Trade dispute cases involve by Section 8 APP 1967

2. Kes dilaporkan pada tahun semasa mengikut industri MSIC 2008

2. Reported cases on current year follow by industry MSIC 2008

Sumber : Jabatan Perhubungan Perusahaan Malaysia

Source: Industrial Relations Department

PERTIKAIAN PERUSAHAAN MENGIKUT SEBAB 2018
TRADE DISPUTE BY CAUSES 2018

SEBAB PERTIKAIAN <i>REASON FOR DISPUTES</i>	2018	
	BILANGAN PERTIKAIAN <i>NUMBER OF DISPUTES</i>	BILANGAN PEKERJA TERLIBAT <i>NUMBER OF WORKERS INVOLVED</i>
Keengganan memulakan rundingan bersama/ <i>Refusal to enter into collective bargaining</i>	0	0
Kebuntuan dalam rundingan bersama/ <i>Deadlock in collective bargaining</i>	0	0
Pertikaian ke atas Terma dan syarat perkhidmatan didalam Perjanjian Kolektif dan lain-lain kontrak perkhidmatan/ <i>Disputes over Terms and conditions of contractive terms in collective agreement and other service contracts</i>	0	0
Pengeneapan kerja dan renti-kerja sentara / <i>Retrenchment and lay-off</i>	0	0
Kenaikan pangkat, pengagihan tugas, pertukaran dan lain-lain hak istimewa pengurusan/ <i>Promotion, allocation of duties, transfer and other management prerogatives</i>	0	0
Penurunan pangkat, penggantungan kerja, surat amaran dan lain-lain tindakan disiplin terhadap pekerja/ <i>Demotion, suspension, warning letter and other disciplinary actions against workers</i>	0	0
Kegagalan mematuhi piawaian perburuhan yang diperuntukan dalam undang perburuhan berkaitan dengan kemudahan dan lain-lain faedah yang bukan kewangan/ <i>Non-compliance of labour standards statutory provision related to amenities and facilities and other non-monetary benefit</i>	0	0
Perlanggaran hak-hak pekerja/ ketidakadilan dalam amalan perburuhan/ <i>Infringements of worker's rights/ unfair labour practices</i>	14	3,974
Lain-lain/ <i>Others</i>	0	0
<i>Jumlah/Total</i>	14	3,974

Nota / *Note* :

1. Pengendalian kes pertikaian perusahaan melibatkan Sekysen 8 APP 1967

1. Trade dispute cases involve by Section 8 APP 1967

2. Kes dilaporkan pada tahun semasa

2. Reported cases on current year

Sumber : Jabatan Perhubungan Perusahaan Malaysia

Source: Industrial Relations Department

PENGENDALIAN PERTIKAIAN PERUSAHAAN SEKSYEN 13 2014-2018

TRADE DISPUTE DEALT 2014-2018

PERKARA PARTICULARS		2014	2015	2016	2017	2018
Dilaporkan/ <i>Reported</i>	Bil./No.	125	164	153	117	118
Dikendalikan/ <i>Dealt</i>	Bil./No.	149	185	183	142	137
Diselesaikan/ <i>Resolved</i>	Bil./No.	128	155	158	123	111
	Peratus Selesai (%)/ <i>Percentage (%)</i>	86	84	86	87	81
Baki Kes/ <i>Balance</i>	Bil./No.	21	30	25	19	26

CARA PENYELESAIAN METHOD OF SETTLEMENT		2014	2015	2016	2017	2018
i) Diselesaikan Melalui Rundingan Damai/ <i>Resolved Through Conciliation</i>	Bil./No.	89	99	121	84	76
ii) Dirujuk Ke Mahkamah Perusahaan/ <i>Referred To Industrial Court</i>	Bil./No.	39	56	36	39	35
iii) Tidak Dirujuk Ke Mahkamah Perusahaan/ <i>Not Referred To Industrial Court</i>	Bil./No.	0	0	1	0	0
Jumlah/ <i>Total</i>		128	155	158	123	111

Nota: Pengendalian kes pertikaian perusahaan melibatkan Seksyen 8, Seksyen 13 dan Seksyen 18, APP 1967

Note: Trade dispute cases involve by Section 8, Section 13 and Section 18, APP 1967

Sumber : Jabatan Perhubungan Perusahaan Malaysia

Source: Industrial Relations Department

PERTIKAIAN PERUSAHAAN MENGIKUT INDUSTRI (MSIC 2008), 2018

TRADE DISPUTE BY INDUSTRY (MSIC 2008), 2018

INDUSTRI <i>INDUSTRY</i>	BILANGAN KES <i>NUMBER OF CASES</i>		PEKERJA TERLIBAT <i>WORKERS INVOLVED</i>	
		2018		2018
Pertanian, Perhutanan dan Perikanan/ <i>Agriculture, Forestry and Fishing</i>		10		9,515
Perlombongan dan pengkuarian/ <i>Mining and Quarrying</i>		1		1
Pembuatan/ <i>Manufacturing</i>		68		11,974
Bekalan Elektrik, Gas, Wap dan Pendingin Udara/ <i>Electricity, Gas, Steam and Air Conditioning Supply</i>		1		300
Bekalan Air, Pembentungan, Pengurusan Sisa dan Aktiviti Pemulihan/ <i>Water Supply, Sewerage, Waste Management and Remediation Activities</i>		1		1,500
Pembinaan/ <i>Construction</i>		1		1
Perdagangan Borong dan Runcit, Pembaikan Kenderaan Bermotor dan Motosikal/ <i>Wholesale and Retail Trade; Repair of Motor Vehicles and Motorcycles</i>		2		140
Pengangkutan dan Penyimpanan/ <i>Transportation and Storage</i>		11		387
Penginapan dan Aktiviti Perkhidmatan Makanan dan Minuman/ <i>Accommodation and Food Service Activities</i>		6		346
Maklumat dan Komunikasi/ <i>Information and Communication</i>		2		238
Aktiviti Kewangan dan Insurans/ Takaful/ <i>Financial and Insurance/ Takaful Activities</i>		4		288
Aktiviti Hartanah/ <i>Real Estate Activities</i>		0		0
Aktiviti Profesional, Saintifik dan Teknikal/ <i>Professional, Scientific and Technical Activities</i>		0		0
Aktiviti Pentadbiran dan Khidmat Sokongan/ <i>Administrative and Support Service Activities</i>		0		0
Pentadbiran Awam dan Pertahanan; Aktiviti Keselamatan Sosial Wajib/ <i>Public Administration and Defence; Compulsory Social Security</i>		0		0
Pendidikan/ <i>Education</i>		1		1
Aktiviti Kesihatan Kemanusiaan dan Kerja Sosial/ <i>Human Health and Social Work Activities</i>		6		856
Kesenian, Hiburan dan Rekreasi/ <i>Arts, Entertainment and Recreation</i>		1		56
Aktiviti Perkhidmatan Lain/ <i>Other Service Activities</i>		3		18

Aktiviti Isi rumah sebagai Majikan; Aktiviti mengeluarkan Barangan dan Perkhidmatan Yang Tidak Dapat Dibezakan Oleh Isi rumah untuk kegunaan sendiri/ <i>Activities of Households as Employers; Undifferentiated Goods-And Services-producing Activities of Households for own Use</i>		0		0
Aktiviti Badan dan Pertubuhan Luar Wilayah/ <i>Activities of Exterritorial Organisations and Bodies</i>		0		0
Jumlah/Total		118		25,621

Nota / Note :

1. Pengendalian kes pertikaian perusahaan melibatkan Seksyen 13 APP 1967

1. Trade dispute cases involve by Section 13 APP 1967

2. Kes dilaporkan pada tahun semasa mengikut industri MSIC 2008

2. Reported cases on current year follow by industry MSIC 2008

Sumber : Jabatan Perhubungan Perusahaan Malaysia

Source: Industrial Relations Department

PERTIKAIAN PERUSAHAAN MENGIKUT SEBAB 2018
TRADE DISPUTE BY CAUSES 2018

SEBAB PERTIKAIAN <i>REASON FOR DISPUTES</i>	2018	
	BILANGAN PERTIKAIAN <i>NUMBER OF DISPUTES</i>	BILANGAN PEKERJA TERLIBAT <i>NUMBER OF WORKERS INVOLVED</i>
Keengganan memulakan rundingan bersama/ <i>Refusal to enter into collective bargaining</i>	33	4,541
Kebuntuan dalam rundingan bersama/ <i>Deadlock in collective bargaining</i>	85	21,080
Pertikaian ke atas Terma dan syarat perkhidmatan didalam Perjanjian Kolektif dan lain-lain kontrak perkhidmatan/ <i>Disputes over Terms and conditions of contractive terms in collective agreement and other service contracts</i>	0	0
Pengeneapan kerja dan renti-kerja sentara / <i>Retrenchment and lay-off</i>	0	0
Kenaikan pangkat, pengagihan tugas, pertukaran dan lain-lain hak istimewa pengurusan/ <i>Promotion, allocation of duties, transfer and other management prerogatives</i>	0	0
Penurunan pangkat, penggantungan kerja, surat amaran dan lain-lain tindakan disiplin terhadap pekerja/ <i>Demotion, suspension, warning letter and other disciplinary actions against workers</i>	0	0
Kegagalan mematuhi piawaian perburuhan yang diperuntukan dalam undang perburuhan berkaitan dengan kemudahan dan lain-lain faedah yang bukan kewangan/ <i>Non-compliance of labour standards statutory provision related to amenities and facilities and other non-monetary benefit</i>	0	0
Perlanggaran hak-hak pekerja/ ketidakadilan dalam amalan perburuhan/ <i>Infringements of worker's rights/ unfair labour practices</i>	0	0
Lain-lain/ <i>Others</i>	0	0
Jumlah/Total	118	25,621

Nota / *Note* :

1. Pengendalian kes pertikaian perusahaan melibatkan Seksyen 13 APP 1967

1. Trade dispute cases involve by Section 13, APP 1967

2. Kes dilaporkan pada tahun semasa

2. Reported cases on current year

Sumber : Jabatan Perhubungan Perusahaan Malaysia

Source: Industrial Relations Department

PENGENDALIAN PERTIKAIAN PERUSAHAAN SEKSYEN 18 2014-2018

TRADE DISPUTE DEALT 2014-2018

PERKARA PARTICULARS		2014	2015	2016	2017	2018
Dilaporkan/ <i>Reported</i>	Bil./No.	251	216	223	186	207
Dikendalikan/ <i>Dealt</i>	Bil./No.	310	264	266	218	261
Diselesaikan/ <i>Resolved</i>	Bil./No.	262	221	234	164	213
	Peratus Selesai (%)/ <i>Percentage (%)</i>	85	84	88	75	82
Baki Kes/ <i>Balance</i>	Bil./No.	48	43	32	54	48

CARA PENYELESAIAN METHOD OF SETTLEMENT		2014	2015	2016	2017	2018
i) Diselesaikan Melalui Rundingan Damai/ <i>Resolved Through Conciliation</i>	Bil./No.	200	173	164	128	166
ii) Dirujuk Ke Mahkamah Perusahaan/ <i>Referred To Industrial Court</i>	Bil./No.	46	42	51	28	46
iii) Tidak Dirujuk Ke Mahkamah Perusahaan/ <i>Not Referred To Industrial Court</i>	Bil./No.	16	6	19	8	1
Jumlah/ <i>Total</i>		262	221	234	164	213

Nota: Pengendalian kes pertikaian perusahaan melibatkan Seksyen 18, APP 1967

Note: Trade dispute cases involve by Section 18, APP 1967

Sumber : Jabatan Perhubungan Perusahaan Malaysia

Source: Industrial Relations Department

PERTIKAIAN PERUSAHAAN MENGIKUT INDUSTRI (MSIC 2008), 2018

TRADE DISPUTE BY INDUSTRY (MSIC 2008), 2018

INDUSTRI <i>INDUSTRY</i>	BILANGAN KES <i>NUMBER OF CASES</i>		PEKERJA TERLIBAT <i>WORKERS INVOLVED</i>	
		2018		2018
Pertanian, Perhutanan dan Perikanan/ <i>Agriculture, Forestry and Fishing</i>		35		345
Perlombongan dan pengkuarian/ <i>Mining and Quarrying</i>		2		522
Pembuatan/ <i>Manufacturing</i>		89		6,679
Bekalan Elektrik, Gas, Wap dan Pendingin Udara/ <i>Electricity, Gas, Steam and Air Conditioning Supply</i>		0		0
Bekalan Air, Pembentungan, Pengurusan Sisa dan Aktiviti Pemulihan/ <i>Water Supply, Sewerage, Waste Management and Remediation Activities</i>		3		402
Pembinaan/ <i>Construction</i>		0		0
Perdagangan Borong dan Runcit, Pembaikan Kenderaan Bermotor dan Motosikal/ <i>Wholesale and Retail Trade; Repair of Motor Vehicles and Motorcycles</i>		8		453
Pengangkutan dan Penyimpanan/ <i>Transportation and Storage</i>		15		2,794
Penginapan dan Aktiviti Perkhidmatan Makanan dan Minuman/ <i>Accommodation and Food Service Activities</i>		8		659
Maklumat dan Komunikasi/ <i>Information and Communication</i>		4		1,352
Aktiviti Kewangan dan Insurans/ Takaful/ <i>Financial and Insurance/ Takaful Activities</i>		6		935
Aktiviti Hartanah/ <i>Real Estate Activities</i>		0		0
Aktiviti Profesional, Saintifik dan Teknikal/ <i>Professional, Scientific and Technical Activities</i>		6		704
Aktiviti Pentadbiran dan Khidmat Sokongan/ <i>Administrative and Support Service Activities</i>		7		90
Pentadbiran Awam dan Pertahanan; Aktiviti Keselamatan Sosial Wajib/ <i>Public Administration and Defence; Compulsory Social Security</i>		2		2
Pendidikan/ <i>Education</i>		5		137
Aktiviti Kesihatan Kemanusiaan dan Kerja Sosial/ <i>Human Health and Social Work Activities</i>		0		0
Kesenian, Hiburan dan Rekreasi/ <i>Arts, Entertainment and Recreation</i>		5		54
Aktiviti Perkhidmatan Lain/ <i>Other Service Activities</i>		12		1,123

Aktiviti Isi rumah sebagai Majikan; Aktiviti mengeluarkan Barangan dan Perkhidmatan Yang Tidak Dapat Dibezakan Oleh Isi rumah untuk kegunaan sendiri/ <i>Activities of Households as Employers; Undifferentiated Goods-And Services-producing Activities of Households for own Use</i>		0		0
Aktiviti Badan dan Pertubuhan Luar Wilayah/ <i>Activities of Exterritorial Organisations and Bodies</i>		0		0
Jumlah/ <i>Total</i>		207		16,251

Nota / Note :

1. Pengendalian kes pertikaian perusahaan melibatkan Seksyen 18, APP 1967

1. Trade dispute cases involve by Section 18, APP 1967

2. Kes dilaporkan pada tahun semasa mengikut industri MSIC 2008

2. Reported cases on current year follow by industry MSIC 2008

Sumber : Jabatan Perhubungan Perusahaan Malaysia

Source: Industrial Relations Department

PERTIKAIAN PERUSAHAAN MENGIKUT SEBAB 2018
TRADE DISPUTE BY CAUSES 2018

SEBAB PERTIKAIAN <i>REASON FOR DISPUTES</i>	2018	2018
	BILANGAN PERTIKAIAN <i>NUMBER OF DISPUTES</i>	BILANGAN PEKERJA TERLIBAT <i>NUMBER OF WORKERS INVOLVED</i>
Keengganan memulakan rundingan bersama/ <i>Refusal to enter into collective bargaining</i>	0	0
Kebuntuan dalam rundingan bersama/ <i>Deadlock in collective bargaining</i>	0	0
Pertikaian ke atas Terma dan syarat perkhidmatan didalam Perjanjian Kolektif dan lain-lain kontrak perkhidmatan/ <i>Disputes over Terms and conditions of contractive terms in collective agreement and other service contracts</i>	105	8,164
Pengeneapan kerja dan renti-kerja sentara / <i>Retrenchment and lay-off</i>	5	116
Kenaikan pangkat, pengagihan tugas, pertukaran dan lain-lain hak istimewa pengurusan/ <i>Promotion, allocation of duties, transfer and other management prerogatives</i>	11	73
Penurunan pangkat, penggantungan kerja, surat amaran dan lain-lain tindakan disiplin terhadap pekerja/ <i>Demotion, suspension, warning letter and other disciplinary actions against workers</i>	13	12
Kegagalan mematuhi piawaian perburuhan yang diperuntukan dalam undang perburuhan berkaitan dengan kemudahan dan lain-lain faedah yang bukan kewangan/ <i>Non-compliance of labour standards statutory provision related to ammenities and facilities and other non-monetary benefit</i>	20	1,009
Perlanggaran hak-hak pekerja/ ketidakadilan dalam amalan perburuhan/ <i>Infringements of worker's rights/ unfair labour practices</i>	19	625
Lain-lain/ <i>Others</i>	34	6,252
<i>Jumlah/Total</i>	207	16,251

Nota / *Note* :

1. Pengendalian kes pertikaian perusahaan melibatkan Seksyen 18, APP 1967

1. Trade dispute cases involve by Section 18, APP 1967

2. Kes dilaporkan pada tahun semasa

2. Reported cases on current year

Sumber : Jabatan Perhubungan Perusahaan Malaysia

Source: Industrial Relations Department

PENGENDALIAN PERTIKAIAN PERUSAHAAN 2014-2018

TRADE DISPUTE DEALT 2014-2018

PERKARA PARTICULARS		2014	2015	2016	2017	2018
Dilaporkan/ <i>Reported</i>	Bil./No.	385	403	409	326	339
Dikendalikan/ <i>Dealt</i>	Bil./No.	469	477	483	389	416
Diselesaikan/ <i>Resolved</i>	Bil./No.	395	403	420	312	338
	Peratus Selesai (%)/ <i>Percentage (%)</i>	84	84	87	80	81
Baki Kes/ <i>Balance</i>	Bil./No.	74	74	63	77	78

CARA PENYELESAIAN METHOD OF SETTLEMENT		2014	2015	2016	2017	2018
i) Diselesaikan Melalui Rundingan Damai/ <i>Resolved Through Conciliation</i>	Bil./No.	292	290	302	232	251
ii) Dirujuk Ke Mahkamah Perusahaan/ <i>Referred To Industrial Court</i>	Bil./No.	86	107	97	72	86
iii) Tidak Dirujuk Ke Mahkamah Perusahaan/ <i>Not Referred To Industrial Court</i>	Bil./No.	17	6	21	8	1
Jumlah/ <i>Total</i>		395	403	420	312	338

Nota: Pengendalian kes pertikaian perusahaan melibatkan Seksyen 8, Seksyen 13 dan Seksyen 18, APP 1967

Note: Trade dispute cases involve by Section 8, Section 13 and Section 18, APP 1967

Sumber : Jabatan Perhubungan Perusahaan Malaysia

Source: Industrial Relations Department

PERTIKAIAN PERUSAHAAN MENGIKUT INDUSTRI (MSIC 2008), 2014-2018

TRADE DISPUTE BY INDUSTRY (MSIC 2008), 2014-2018

INDUSTRI INDUSTRY	BILANGAN KES NUMBER OF CASES					PEKERJA TERLIBAT WORKERS INVOLVED				
	2014	2015	2016	2017	2018	2014	2015	2016	2017	2018
	Pertanian, Perhutanan dan Perikanan/ <i>Agriculture, Forestry and Fishing</i>	38	32	52	52	45	5,168	15,680	7,489	6,428
Perombongan dan pengkuarian/ <i>Mining and Quarrying</i>	4	16	26	3	3	399	755	1,204	7	523
Pembuatan/ <i>Manufacturing</i>	128	122	193	164	161	102,383	93,272	60,771	15,626	18,906
Bekalan Elektrik, Gas, Wap dan Pendingin Udara/ <i>Electricity, Gas, Steam and Air Conditioning Supply</i>	5	13	7	0	5	844	2,098	3,627	0	3,992
Bekalan Air, Pembentungan, Pengurusan Sisa dan Aktiviti Pemulihan/ <i>Water Supply, Sewerage, Waste Management and Remediation Activities</i>	0	0	0	3	6	0	0	0	0	1,927
Pembinaan/ <i>Construction</i>	1	2	0	5	1	70	320	0	23	1
Perdagangan Borong dan Runcit, Pembaikan Kenderaan Bermotor dan Motosikal/ <i>Wholesale and Retail Trade; Repair of Motor Vehicles and Motorcycles</i>	1	12	0	2	10	1,114	5,880	0	108	593
Pengangkutan dan Penyimpanan/ <i>Transportation and Storage</i>	132	47	44	22	27	61,024	56,522	27,968	833	3,182
Penginapan dan Aktiviti Perkhidmatan Makanan dan Minuman/ <i>Accommodation and Food Service Activities</i>	19	35	16	21	14	4,192	1,940	633	1,127	1,005
Maklumat dan Komunikasi/ <i>Information and Communication</i>	0	0	10	9	6	0	0	294	111	1,590
Aktiviti Kewangan dan Insurans/ Takaful/ <i>Financial and Insurance/ Takaful Activities</i>	6	74	27	5	10	2,977	12,033	13,252	1,793	1,223
Aktiviti Hartanah/ <i>Real Estate Activities</i>	12	34	2	0	0	788	1,130	1,096	2	0
Aktiviti Profesional, Saintifik dan Teknikal/ <i>Professional, Scientific and Technical Activities</i>	0	0	0	13	6	0	0	0	1,109	704
Aktiviti Pentadbiran dan Khidmat Sokongan/ <i>Administrative and Support Service Activities</i>	0	0	0	0	7	0	0	0	0	90
Pentadbiran Awam dan Pertahanan; Aktiviti Keselamatan Sosial Wajib/ <i>Public Administration and Defence; Compulsory Social Security</i>	0	0	0	0	3	0	0	0	0	3
Pendidikan/ <i>Education</i>	1	1	2	0	7	131	490	167	10	139
Aktiviti Kesihatan Kemanusiaan dan Kerja Sosial/ <i>Human Health and Social Work Activities</i>	18	12	8	10	6	3,600	5,880	1,730	287	856
Kesenian, Hiburan dan Rekreasi/ <i>Arts, Entertainment and Recreation</i>	0	0	0	9	7	0	0	0	379	111
Aktiviti Perkhidmatan Lain/ <i>Other Service Activities</i>	20	3	22	8	15	6,299	1,470	2,092	3,974	1,141

Aktiviti Isi rumah sebagai Majikan; Aktiviti mengeluarkan Barangan dan Perkhidmatan Yang Tidak Dapat Dibezakan Oleh Isi rumah untuk kegunaan sendiri/ <i>Activities of Households as Employers; Undifferentiated Goods-And Services-producing Activities of Households for own Use</i>	0	0	0	0	0	0	0	0	0	0
Aktiviti Badan dan Pertubuhan Luar Wilayah/ <i>Activities of Extritorial Organisations and Bodies</i>	0	0	0	0	0	0	0	0	0	0
Jumlah/Total	385	403	409	326	339	188,989	197,470	120,323	31,817	45,846

Nota / Note :

1. Pengendalian kes pertikaian perusahaan melibatkan Seksyen 8, Seksyen 13 dan Seksyen 18, APP 1967

1. Trade dispute cases involve by Section 8, Section 13 and Section 18, APP 1967

2. Kes dilaporkan pada tahun semasa mengikut industri MSIC 2008

2. Reported cases on current year follow by industry MSIC 2008

Sumber : Jabatan Perhubungan Perusahaan Malaysia

Source: Industrial Relations Department

PERTIKAIAN PERUSAHAAN MENGIKUT SEBAB 2013-2017
TRADE DISPUTE BY CAUSES 2014-2018

SEBAB PERTIKAIAN REASON FOR DISPUTES	2014	2015	2016	2017	2018	2014	2015	2016	2017	2018
	BILANGAN PERTIKAIAN NUMBER OF DISPUTES	BILANGAN PERTIKAIAN NUMBER OF DISPUTES	BILANGAN PERTIKAIAN NUMBER OF DISPUTES	BILANGAN PERTIKAIAN NUMBER OF DISPUTES	BILANGAN PERTIKAIAN NUMBER OF DISPUTES	BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED	BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED	BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED	BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED	BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED
Keengganan memulakan rundingan bersama/ <i>Refusal to enter into collective bargaining</i>	24	41	56	59	33	10,650	20,090	14,202	5,085	4,541
Kebuntuan dalam rundingan bersama/ <i>Deadlock in collective bargaining</i>	80	87	75	58	85	39,380	42,630	27,679	12,461	21,080
Pertikaian ke atas Terma dan syarat perkhidmatan didalam Perjanjian Kolektif dan lain-lain kontrak perkhidmatan/ <i>Disputes over Terms and conditions of contractive terms in collective agreement and other service contracts</i>	195	117	156	110	105	94,435	60,619	32,312	5,141	8,164
Pengeneapan kerja dan renti-kerja sentara / <i>Retrenchment and lay-off</i>	19	68	7	5	5	4,855	36,609	11,861	99	116
Kenaikan pangkat, pengagihan tugas, pertukaran dan lain-lain hak istimewa pengurusan/ <i>Promotion, allocation of duties, transfer and other management prerogatives</i>	21	8	7	19	11	5,911	351	415	157	73
Penurunan pangkat, penggantungan kerja, surat amaran dan lain-lain tindakan disiplin terhadap pekerja/ <i>Demotion, suspension, warning letter and other disciplinary actions against workers</i>	13	5	7	15	13	3,978	2,450	1,517	30	12
Kegagalan mematuhi piawaian perburuhan yang diperuntukan dalam undang perburuhan berkaitan dengan kemudahan dan lain-lain faedah yang bukan kewangan/ <i>Non-compliance of labour standards statutory provision related to amenities and facilities and other non-monetary benefit</i>	5	4	9	5	20	273	402	519	9	1009
Perlanggaran hak-hak pekerja/ ketidakadilan dalam amalan perburuhan/ <i>Infringements of worker's rights/ unfair labour practices</i>	12	5	10	38	33	7,031	999	368	6,355	4,599
Lain-lain/ <i>Others</i>	16	68	82	17	34	22,476	33,320	31,450	2,480	6,252
Jumlah/Total	385	403	409	326	339	188,989	197,470	120,323	31,817	45,846

Nota / Note:

1. Pengendalian kes pertikaian perusahaan melibatkan Seksyen 8, Seksyen 13 dan Seksyen 18, APP 1967

1. Trade dispute cases involve by Section 8, Section 13 and Section 18, APP 1967

2. Kes dilaporkan pada tahun semasa

2. Reported cases on current year

Sumber : Jabatan Perhubungan Perusahaan Malaysia

Source: Industrial Relations Department

PENGENDALIAN KES REPRESENTASI PEMULIHAN KERJA 2014-2018

CLAIMS FOR REINSTATEMENT DEALT 2014-2018

PERKARA <i>PARTICULARS</i>		2014	2015	2016	2017	2018
Dilaporkan/ <i>Reported</i>	Bil./No.	3,494	10,124	4,224	3,986	4,840
Dikendalikan/ <i>Dealt</i>	Bil./No.	4,080	11,077	9,372	8,731	6,315
Diselesaikan/ <i>Resolved</i>	Bil./No.	3,127	5,929	4,627	7,256	5,196
	Peratus Selesai (%)/ <i>Percentage (%)</i>	76.64	53.53	49.37	83.11	82.28
Baki Kes/ <i>Balance</i>	Bil./No.	953	5,148	4,745	1,475	1,119

CARA PENYELESAIAN <i>METHOD OF SETTLEMENT</i>		2014	2015	2016	2017	2018
i) Diselesaikan Melalui Rundingan Damai/ <i>Resolved Through Conciliation</i>	Bil./No.	1,769	2,791	2,846	1,977	2,545
ii) Dirujuk Ke Mahkamah Perusahaan/ <i>Referred To Industrial Court</i>	Bil./No.	1,001	2,768	1,388	1,654	2,395
iii) Tidak Dirujuk Ke Mahkamah Perusahaan/ <i>Not Referred To Industrial Court</i>	Bil./No.	357	370	393	3,625	256
Jumlah/ <i>Total</i>		3,127	5,929	4,627	7,256	5,196

Sumber : Jabatan Perhubungan Perusahaan Malaysia

Source: Industrial Relations Department

REPRESENTASI PEMULIHAN KERJA MENGIKUT INDUSTRI (MSIC 2008), 2014-2018

CLAIMS FOR REINSTATEMENT BY INDUSTRY (MSIC 2008), 2014-2018

INDUSTRI INDUSTRY	BILANGAN KES NUMBER OF CASES				
	2014	2015	2016	2017	2018
Pertanian, Perhutanan dan Perikanan/ <i>Agriculture, Forestry and Fishing</i>	106	524	142	98	77
Perombongan dan pengkuarian/ <i>Mining and Quarrying</i>	67	162	138	84	62
Pembuatan/ <i>Manufacturing</i>	1,010	2,170	1,087	838	1,058
Bekalan Elektrik, Gas, Wap dan Pendingin Udara/ <i>Electricity, Gas, Steam and Air Conditioning Supply</i>	77	85	89	61	242
Bekalan Air, Pembentukan, Pengurusan Sisa dan Aktiviti Pemuliharaan/ <i>Water Supply, Sewerage, Waste Management and Remediation Activities</i>	19	39	43	48	177
Pembinaan/ <i>Construction</i>	161	278	240	273	308
Perdagangan Borong dan Runcit, Pembaikan Kenderaan Bermotor dan Motosikal/ <i>Wholesale and Retail Trade; Repair of Motor Vehicles and Motorcycles</i>	221	307	310	258	290
Pengangkutan dan Penyimpanan/ <i>Transportation and Storage</i>	363	4,370	343	307	358
Penginapan dan Aktiviti Perkhidmatan Makanan dan Minuman/ <i>Accommodation and Food Service Activities</i>	205	463	244	237	181
Maklumat dan Komunikasi/ <i>Information and Communication</i>	132	363	169	166	141
Aktiviti Kewangan dan Insurans/ Takaful/ <i>Financial and Insurance/ Takaful Activities</i>	197	190	214	175	193
Aktiviti Hartanah/ <i>Real Estate Activities</i>	18	78	37	49	34
Aktiviti Profesional, Saintifik dan Teknikal/ <i>Professional, Scientific and Technical Activities</i>	44	79	148	135	155
Aktiviti Pentadbiran dan Khidmat Sokongan/ <i>Administrative and Support Service Activities</i>	116	70	144	132	172
Pentadbiran Awam dan Pertahanan; Aktiviti Keselamatan Sosial Wajib/ <i>Public Administration and Defence; Compulsory Social Security</i>	66	36	33	35	69
Pendidikan/ <i>Education</i>	121	113	122	156	159
Aktiviti Kesihatan Kemanusiaan dan Kerja Sosial/ <i>Human Health and Social Work Activities</i>	57	63	80	72	72
Kesenian, Hiburan dan Rekreasi/ <i>Arts, Entertainment and Recreation</i>	55	40	32	34	65
Aktiviti Perkhidmatan Lain/ <i>Other Service Activities</i>	448	683	604	821	1,012
Aktiviti Isi rumah sebagai Majikan; Aktiviti mengeluarkan Barangan dan Perkhidmatan Yang Tidak Dapat Dibezakan Oleh Isi rumah untuk kegunaan sendiri/ <i>Activities of Households as Employers; Undifferentiated Goods-And Services-producing Activities of Households for own Use</i>	0	0	0	1	3

Aktiviti Badan dan Pertubuhan Luar Wilayah/ <i>Activities of Exterritorial Organisations and Bodies</i>	11	11	5	6	12
Jumlah/ <i>Total</i>	3,494	10,124	4,224	3,986	4,840

Nota / *Note*:

1. Kes dilaporkan pada tahun semasa mengikut industri MSIC 2008

1. Reported cases on current year follow by industry MSIC 2008

Sumber : Jabatan Perhubungan Perusahaan Malaysia

Source: Industrial Relations Department

REPRESENTASI PEMULIHAN KERJA MENGIKUT JENIS PEMBUANGAN 2014-2018
 CLAIMS FOR REINSTATEMENT BY NATURE OF DISMISSAL 2014-2018

JENIS PEMBUANGAN <i>NATURE OF DISMISSAL</i>	BILANGAN KES <i>NUMBER OF CASES</i>				
	2014	2015	2016	2017	2018
Pemecatan Sertamerta (Salahlaku) / <i>Misconduct</i>	1,081	1,113	1,077	1,170	1,116
Pembuangan Terancang / <i>Constructive Dismissal</i>	273	204	264	258	238
Pengeneopian / <i>Retrenchment</i>	326	6,845	1,037	721	1,151
Tidak Disahkan Ke Dalam Jawatan / <i>Probationer</i>	134	132	142	151	229
Kontrak Bertempoh Tetap / <i>Fixed Term Contract</i>	80	103	138	99	314
Pemecatan Mudah / <i>Termination Simpliciter</i>	723	921	617	669	827
Dipaksa Letak Jawatan / <i>Forced Resignation</i>	182	158	204	235	248
Letak Jawatan Secara Sukarela / <i>Voluntary Resignation</i>	48	41	52	49	102
Kekecewaan Kontrak / <i>Frustration of Contract</i>	19	24	35	59	37
Persaraan / <i>Retirement</i>	17	6	18	14	13
Gaji minimum / <i>Minimum Wages</i>	2	8	0	0	0
Pelaksanaan umur persaraan / <i>Implementation of Retirement</i>	7	6	2	1	1
Prestasi kerja tidak memuaskan / <i>Dissatisfaction of performance</i>	303	354	357	388	389
Lain-lain / <i>Others</i>	299	209	281	172	175
Jumlah / Total	3,494	10,124	4,224	3,986	4,840

Nota / *Note*:

1. Nota: Seksyen 10(2) Employment Act 1955 - Absence from work for more than two consecutive working days without previous permission by employer and without reasonable cause

Sumber : Jabatan Perhubungan Perusahaan Malaysia

Source: *Industrial Relations Department*

REPRESENTASI PEMULIHAN KERJA MENGIKUT KATEGORI PEKERJAAN 2014

CLAIMS FOR REINSTATEMENT BY JOB CATEGORY 2014-2018

KATEGORI PEKERJAAN <i>JOB CATEGORY</i>	BILANGAN KES <i>NUMBER OF CASES</i>				
	2014	2015	2016	2017	2018
Profesional / Pengurusan dan Eksekutif/ <i>Professional / Managerial and Executive</i>	1,619	2,925	2,213	2,244	2,637
Bukan Eksekutif dan Lebih Rendah/ <i>Non Executive and Below</i>	1,867	7,191	1,995	1,722	2,179
Ekspatriat / <i>Expatriate</i>	5	1	12	13	18
Bukan Ekspatriat / <i>Non Expatriate</i>	3	7	4	7	6
Jumlah/ <i>Total</i>	3,494	10,124	4,224	3,986	4,840

Nota / *Note* :

1. Kes dilaporkan pada tahun semasa

1 . Reported cases on current year

Sumber : Jabatan Perhubungan Perusahaan Malaysia

Source: Industrial Relations Department

**PENGENDALIAN KES REPRESENTASI PEMULIHAN KERJA MENGIKUT KATEGORI
GAJI BAGI TAHUN 2014 HINGGA 2018**

CLAIMS FOR REINSTATEMENT BY SALARY, 2014 - 2018

KATEGORI GAJI (dalam RM) / TAHUN	2014	2015	2016	2017	2018
RM 0 - RM 1,999	1,299	3,751	1,201	1,022	1,291
RM 2,000 - RM 4,999	1,281	4,755	1,638	1,571	1,869
RM 5,000- RM 9,999	578	1,039	822	860	986
RM 10,000 - RM 14,999	160	287	242	258	350
RM 15,000 - RM 19,999	68	118	138	121	144
RM 20,000 - RM 24,999	39	50	65	55	61
RM 25,000 - RM 29,999	19	41	35	33	41
RM 30,000 - RM34,999	7	21	22	17	28
RM 35,000 - RM 39,999	13	8	12	16	18
RM 40,000 - RM 44,999	7	19	10	9	18
RM 45,000 - RM 49,000	11	13	5	1	10
MELEBIHI RM 50,000	12	22	34	23	24
JUMLAH	3,494	10,124	4,224	3,986	4,840

Nota / Note:

1. Kes dilaporkan pada tahun semasa

1 . Reported cases on current year

Sumber : Jabatan Perhubungan Perusahaan Malaysia

Source: Industrial Relations Department

REPRESENTASI PEMULIHAN KERJA MENGIKUT JANTINA 2014-2018

CLAIMS FOR REINSTATEMENT BY GENDER 2014-2018

JANTINA <i>GENDER</i>	BILANGAN KES <i>NUMBER OF CASES</i>				
	2014	2015	2016	2017	2018
Lelaki/ <i>Male</i>	2,536	7,547	2,912	2,720	3,368
Perempuan/ <i>Female</i>	958	2,577	1,312	1,266	1,472
Jumlah/ <i>Total</i>	3,494	10,124	4,224	3,986	4,840

Nota / *Note* :

1. Kes dilaporkan pada tahun semasa

1 . Reported cases on current year

Sumber : Jabatan Perhubungan Perusahaan Malaysia

Source: Industrial Relations Department

MOGOK MENGIKUT INDUSTRI (MSIC 2008), 2014-2018
 STRIKES BY INDUSTRY (MSIC 2008), 2014-2018

INDUSTRI INDUSTRY	2014	2015	2016	2017	2018	2014	2015	2016	2017	2018	2014	2015	2016	2017	2018
	BILANGAN KES	BILANGAN KES	BILANGAN KES	BILANGAN KES	BILANGAN KES	PEKERJA TERLIBAT	PEKERJA TERLIBAT	PEKERJA TERLIBAT	PEKERJA TERLIBAT	PEKERJA TERLIBAT	HARI BEKERJA YANG HILANG	HARI BEKERJA YANG HILANG	HARI BEKERJA YANG HILANG	HARI BEKERJA YANG HILANG	HARI BEKERJA YANG HILANG
	NUMBER OF CASES	NUMBER OF CASES	NUMBER OF CASES	NUMBER OF CASES	NUMBER OF CASES	WORKERS INVOLVED	WORKERS INVOLVED	WORKERS INVOLVED	WORKERS INVOLVED	WORKERS INVOLVED	MAN-DAYS LOST	MAN-DAYS LOST	MAN-DAYS LOST	MAN-DAYS LOST	MAN-DAYS LOST
Pertanian, Perhutanan dan Perikanan/Agriculture, Forestry and Fishing	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Perombongan dan pengkuarian/Mining and Quarrying	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Pembuatan/Manufacturing	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Bekalan Elektrik, Gas, Wap dan Pendingin Udara/Electricity, Gas, Steam and Air Conditioning Supply	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Bekalan Air, Pembentukan, Pengurusan Sisa dan Aktiviti Pemulihan/Water Supply, Sewerage, Waste Management and Remediation Activities	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Pembinaan/Construction	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Perdagangan Borong dan Runcit, Pembaikan Kenderaan Bermotor dan Motosikal/Wholesale and Retail Trade; Repair of Motor Vehicles and Motorcycles	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Pengangkutan dan Penyimpanan/Transportation and Storage	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Penginapan dan Aktiviti Perkhidmatan Makanan dan Minuman/Accommodation and Food Service Activities	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Maklumat dan Komunikasi/Information and Communication	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Aktiviti Kewangan dan Insurans/ Takaful/Financial and Insurance/ Takaful Activities	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Aktiviti Hartanah/Real Estate Activities	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Aktiviti Profesional, Sainifik dan Teknikal/Professional, Scientific and Technical Activities	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Aktiviti Pentadbiran dan Khidmat Sokongan/Administrative and Support Service Activities	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Pentadbiran Awam dan Pertahanan; Aktiviti Keselamatan Sosial Wajib/Public Administration and Defence; Compulsory Social Security	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Pendidikan/Education	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Aktiviti Kesihatan Kemanusiaan dan Kerja Sosial/ Human Health and Social Work Activities	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Kesenian, Hiburan dan Rekreasi/Arts, Entertainment and Recreation	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Aktiviti Perkhidmatan Lain/Other Service Activities	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Aktiviti Isi rumah sebagai Majikan; Aktiviti mengeluarkan Barangan dan Perkhidmatan Yang Tidak Dapat Dibezaikan Oleh Isi rumah untuk kegunaan sendiri/Activities of Households as Employers; Undifferentiated Goods-And Services-producing Activities of Households for own Use	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Aktiviti Badan dan Pertubuhan Luar Wilayah/Activities of Exterritorial Organisations and Bodies	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Jumlah/Total	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Nota / Note:

1. Kes dilaporkan pada tahun semasa mengikut industri MSIC 2008

1. Reported cases on current year follow by industry MSIC 2008

2. Tiada mogok (strikes) sepertimana yang ditakrifkan di bawah Akta Perhubungan Perusahaan 1967 yang dilaporkan ke JPPM pada tahun 2014-2018

2. In 2014-2018, no strike action was reported to Industrial Relations Department by virtue of Industrial Relations Act 1967

Sumber : Jabatan Perhubungan Perusahaan Malaysia

Source: Industrial Relations Department

MOGOK MENGIKUT SEBAB 2014-2018

STRIKE BY CAUSES 2014-2018

SEBAB MOGOK CAUSES	2014	2015	2016	2017	2018	2014	2015	2016	2017	2018	2014	2015	2016	2017	2018
	BILANGAN KES <i>NUMBER OF CASES</i>	BILANGAN KES <i>NUMBER OF CASES</i>	BILANGAN KES <i>NUMBER OF CASES</i>	BILANGAN KES <i>NUMBER OF CASES</i>	BILANGAN KES <i>NUMBER OF CASES</i>	PEKERJA TERLIBAT <i>WORKERS INVOLVED</i>	PEKERJA TERLIBAT <i>WORKERS INVOLVED</i>	PEKERJA TERLIBAT <i>WORKERS INVOLVED</i>	PEKERJA TERLIBAT <i>WORKERS INVOLVED</i>	PEKERJA TERLIBAT <i>WORKERS INVOLVED</i>	PEKERJA TERLIBAT <i>WORKERS INVOLVED</i>	HARI BEKERJA YANG HILANG <i>MAN-DAYS LOST</i>	HARI BEKERJA YANG HILANG <i>MAN-DAYS LOST</i>	HARI BEKERJA YANG HILANG <i>MAN-DAYS LOST</i>	HARI BEKERJA YANG HILANG <i>MAN-DAYS LOST</i>
Kegagalan Memulakan Rundingan Tawar Menawar / <i>Refusal To Enter Into Collective Bargaining</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Kebuntuan Dalam Rundingan Tawar Menawar / <i>Deadlock In Collective Bargaining</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Pertikaian Di Atas Terma Dan Syarat Perkhidmatan Mengikut Perjanjian Kolektif Dan Lain-Lain Kontrak Perkhidmatan / <i>Disputes Over Terms And Conditions Of Contractual Terms In Collective Agreements And Other Service Contracts</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Pengeneapan Kerja Dan Renti Kerja-Sentara / <i>Retrenchment And Lay-Off</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Kenaikan Pangkat, Pengagihan Tugas, Pertukaran Dan Lain-Lain Hak Istimewa Pengurusan / <i>Promotion, Allocation Of Duties, Transfer And Other Management Prerogatives</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Penurunan Pangkat, Penggantungan Kerja, Surat Amaran Dan Lain-Lain Tindakan Disiplin Terhadap Pekerja / <i>Demotion, Suspension, Warning Letter And Other Disciplinary Actions Against Workers</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Kegagalan Mematuhi Piawai Perburuhan Dan Yang Diperuntukan Dalam Undang-Undang Perburuhan Berkaitan Dengan Kemudahan Dan Lain-Lain Faedah Yang Bukan Kewangan / <i>Non-Implementation Of Labour Standards And Statutory Provisions Relating To Amenities And Facilities And Other Non-Monetary Benefits</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Perlanggaran Hak Pekerja/Ketidakadilan Dalam Amalan Perburuhan / <i>Infringements Of Worker's Rights / Unfair Labour Practices</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Lain-Lain / <i>Others</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Jumlah / Total	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Nota / Note:

1. Kes dilaporkan pada tahun semasa

1. *Reported cases on current year*

2. Tiada mogok (strikes) sepertimana yang ditakrifkan di bawah Akta Perhubungan
Perusahaan 1967 yang dilaporkan ke JPPM pada tahun 2014-2018

2. *In 2014-2018, no strike action was reported to Industrial Relations
Department by virtue of Industrial Relations Act 1967*

Sumber : Jabatan Perhubungan Perusahaan Malaysia

Source : *Industrial Relations Department*

MOGOK MENGIKUT JENIS 2014-2018

NATURE OF STRIKES 2014-2018

JENIS MOGOK NATURE OF STRIKES	2014	2015	2016	2017	2018	2014	2015	2016	2017	2018	2014	2015	2016	2017	2018
	BILANGAN KES	BILANGAN KES	BILANGAN KES	BILANGAN KES	BILANGAN KES	PEKERJA TERLIBAT	PEKERJA TERLIBAT	PEKERJA TERLIBAT	PEKERJA TERLIBAT	PEKERJA TERLIBAT	HARI BEKERJA YANG HILANG	HARI BEKERJA YANG HILANG	HARI BEKERJA YANG HILANG	HARI BEKERJA YANG HILANG	HARI BEKERJA YANG HILANG
	NUMBER OF CASES	NUMBER OF CASES	NUMBER OF CASES	NUMBER OF CASES	NUMBER OF CASES	WORKERS INVOLVED	WORKERS INVOLVED	WORKERS INVOLVED	WORKERS INVOLVED	WORKERS INVOLVED	MAN-DAYS LOST	MAN-DAYS LOST	MAN-DAYS LOST	MAN-DAYS LOST	MAN-DAYS LOST
Penghentian Kerja Sepenuhnya / Total Cessation of Work	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Penghentian Kerja Sebahagian / Partial Cessation of Work	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Lain-lain Bentuk Tindakan Bersama Yang Menjejaskan Operasi Pengeluaran Biasa / Other Forms of Concerted Actions Which Adversely Affect Normal Production Operations	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Jumlah / Total	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Nota / Note:

1. Kes dilaporkan pada tahun semasa

1. Reported cases on current year

2. Tiada mogok (strikes) sepertimana yang ditakrifkan di bawah Akta Perhubungan Perusahaan 1967 yang dilaporkan ke JPPM pada tahun 2014-2018

2. In 2014-2018, no strike action was reported to Industrial Relations Department by virtue of Industrial Relations Act 1967

Sumber : Jabatan Perhubungan Perusahaan Malaysia

Source: Industrial Relations Department

MOGOK MENGIKUT CARA PENYELESAIAN 2014-2018

METHOD OF SETTLEMENT OF STRIKES 2014-2018

KAEDAH PENYELESAIAN METHOD OF SETTLEMENT	2014	2015	2016	2017	2018	2014	2015	2016	2017	2018	2014	2015	2016	2017	2018
	BILANGAN KES	BILANGAN KES	BILANGAN KES	BILANGAN KES	BILANGAN KES	PEKERJA TERLIBAT	PEKERJA TERLIBAT	PEKERJA TERLIBAT	PEKERJA TERLIBAT	PEKERJA TERLIBAT	HARI BEKERJA YANG HILANG	HARI BEKERJA YANG HILANG	HARI BEKERJA YANG HILANG	HARI BEKERJA YANG HILANG	HARI BEKERJA YANG HILANG
	NUMBER OF CASES	NUMBER OF CASES	NUMBER OF CASES	NUMBER OF CASES	NUMBER OF CASES	WORKERS INVOLVED	WORKERS INVOLVED	WORKERS INVOLVED	WORKERS INVOLVED	WORKERS INVOLVED	MAN-DAYS LOST	MAN-DAYS LOST	MAN-DAYS LOST	MAN-DAYS LOST	MAN-DAYS LOST
Melalui Rundingan Secara Langsung / Through Direct Negotiation	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Melalui Campurtangan / Rundingan Damai Jabatan / Through Intervention / Conciliation By The Department	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Melalui Rujukan Pertikaian Ke Mahkamah Perusahaan / Through Trade Disputes Refer To Industrial Court	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Menghentikan / Tidak Meneruskan Tindakan Secara Sukarela / Voluntary Withdrawal	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Lain-Lain / Others	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Jumlah / Total	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Nota / Note:

1. Kes dilaporkan pada tahun semasa

1. Reported cases on current year

2. Tiada mogok (strikes) sepertimana yang ditakrifkan di bawah Akta Perhubungan Perusahaan 1967 yang dilaporkan ke JPPM pada tahun 2014-2018

2. In 2014-2018, no strike action was reported to Industrial Relations Department by virtue of Industrial Relations Act 1967

Sumber : Jabatan Perhubungan Perusahaan Malaysia

Source: Industrial Relations Department

MOGOK MENGIKUT KEPUTUSAN PENYELESAIAN 2014-2018

STRIKES BY OUTCOME OF SETTLEMENT 2014-2018

KEPUTUSAN PENYELESAIAN <i>OUTCOME OF SETTLEMENT</i>	2014	2015	2016	2017	2018	2014	2015	2016	2017	2018	2014	2015	2016	2017	2018
	BILANGAN KES	BILANGAN KES	BILANGAN KES	BILANGAN KES	BILANGAN KES	PEKERJA TERLIBAT	PEKERJA TERLIBAT	PEKERJA TERLIBAT	PEKERJA TERLIBAT	PEKERJA TERLIBAT	HARI BEKERJA YANG HILANG	HARI BEKERJA YANG HILANG	HARI BEKERJA YANG HILANG	HARI BEKERJA YANG HILANG	HARI BEKERJA YANG HILANG
	<i>NUMBER OF CASES</i>	<i>NUMBER OF CASES</i>	<i>NUMBER OF CASES</i>	<i>NUMBER OF CASES</i>	<i>NUMBER OF CASES</i>	<i>WORKERS INVOLVED</i>	<i>WORKERS INVOLVED</i>	<i>WORKERS INVOLVED</i>	<i>WORKERS INVOLVED</i>	<i>WORKERS INVOLVED</i>	<i>MAN-DAYS LOST</i>	<i>MAN-DAYS LOST</i>	<i>MAN-DAYS LOST</i>	<i>MAN-DAYS LOST</i>	<i>MAN-DAYS LOST</i>
Tuntutan Dituruti Sepenuhnya / <i>Claims Entirely Met</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Tuntutan Ditolak / <i>Claims Rejected</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Sebahagian Dari Tuntutan Dituruti Dan Sebahagian Lagi Ditolak / <i>Claims Partially Met And Partially Rejected</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Tuntutan Ditarik Balik / Digugurkan / <i>Claims Withdrawn / Abandoned</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Hasil Penyelesaian Melalui Perundingan Secara Langsung, Runding Damai Atau Arbitrasi Sedang Di Tunggu / <i>Result Of Settlement Through Negotiation, Conciliation Or Arbitration Awaited</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Jumlah / <i>Total</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Nota / *Note*:

1. Kes dilaporkan pada tahun semasa

1. *Reported cases on current year*

2. Tiada mogok (strikes) sepertimana yang ditakrifkan di bawah Akta Perhubungan Perusahaan 1967 yang dilaporkan ke JPPM pada tahun 2014-2018

2. *In 2014-2018, no strike action was reported to Industrial Relations Department by virtue of Industrial Relations Act 1967*

Sumber : Jabatan Perhubungan Perusahaan Malaysia

Source: *Industrial Relations Department*

MOGOK MENGIKUT PEJABAT 2014-2018

STRIKES REPORTED BY OFFICE 2014-2018

PEJABAT OFFICE	2014	2015	2016	2017	2018	2014	2015	2016	2017	2018	2014	2015	2016	2017	2018
	BILANGAN KES	BILANGAN KES	BILANGAN KES	BILANGAN KES	BILANGAN KES	PEKERJA TERLIBAT	PEKERJA TERLIBAT	PEKERJA TERLIBAT	PEKERJA TERLIBAT	PEKERJA TERLIBAT	HARI BEKERJA YANG HILANG	HARI BEKERJA YANG HILANG	HARI BEKERJA YANG HILANG	HARI BEKERJA YANG HILANG	HARI BEKERJA YANG HILANG
	NUMBER OF CASES	NUMBER OF CASES	NUMBER OF CASES	NUMBER OF CASES	NUMBER OF CASES	WORKERS INVOLVED	WORKERS INVOLVED	WORKERS INVOLVED	WORKERS INVOLVED	WORKERS INVOLVED	MAN-DAYS LOST	MAN-DAYS LOST	MAN-DAYS LOST	MAN-DAYS LOST	MAN-DAYS LOST
Ibu Pejabat	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Johor	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Kedah / Perlis	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Kelantan	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Kluang	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Melaka	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Muar	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Negeri Sembilan	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Pahang	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Perak	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Pulau Pinang	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Sabah	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Sarawak	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Selangor	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Terengganu	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Wilayah Persekutuan Kuala Lumpur	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Jumlah / Total	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Nota / Note:

1. Kes dilaporkan pada tahun semasa

1. Reported cases on current year

2. 1 iada mogok (strikes) sepertimana yang ditakrifkan di bawah Akta Perhubungan Perusahaan 1967 yang dilaporkan ke JPPM pada tahun 2014-

2018
2. 10 2014-2018, no strike action was reported to Industrial Relations Department by virtue of Industrial Relations Act 1967

Sumber : Jabatan Perhubungan Perusahaan Malaysia

Source: Industrial Relations Department